

UPDATE from JCP&L

Jersey Central
Power & Light
A FirstEnergy Company



JCP&L Winter Storm Jonas Update

Jersey Central Power & Light (JCP&L) is closely monitoring the developing weather conditions associated with Winter Storm Jonas for this weekend. JCP&L has activated its storm response and Incident Command System plans.

JCP&L has also:

- Made arrangements to bring in additional line, substation and forestry personnel as needed
- Staffed additional dispatchers and analysts at regional dispatch offices
- Prepared to move resources to impacted areas
- Reinforced substations in flood prone areas with protective devices
- Arranged to hold update calls with officials

Customers without power are encouraged to call 1-888-LIGHTSS (1-888-544-4877) to report their outage, or click the “Report Outage” link on www.firstenergycorp.com. In the event of severe weather, customers should immediately report downed wires to their utility, or call their local police or fire department.

JCP&L reminds customers to stay away from downed wires, even if they believe they are no longer carrying electricity. Extra caution should be used in areas where downed lines are tangled with trees or other debris. Motorists are cautioned to treat intersections with inoperable traffic signals as four-way stops.

JCP&L customers can also subscribe to email and text message alert notifications to receive weather updates in advance of major storms and updates on scheduled or extended power outages. Customers can also use two-way text messaging to report outages, request updates on restoration efforts and make other inquiries about their accounts. More information about these communication tools is available online at www.firstenergycorp.com/connect.

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