



## Fujitsu America Recalls Battery Packs for Fujitsu Notebook Computers Due to Fire Hazard

268

The battery packs can overheat, posing a fire hazard.

*Recall date: September 24, 2015*

*Recall number: 15-249*

**Name of product:**

Fujitsu notebook computer battery packs

**Hazard:**

The battery packs can overheat, posing a fire hazard.

Remedy:

[Replace](#)

**Consumer Contact:**

Fujitsu at 800-838-5487 from 7 a.m. to 7 p.m. CT Monday through Friday or online at [www.fujitsu.com/us](http://www.fujitsu.com/us) and click on “Important Announcement: Voluntary Battery Recall and Replacement” for more information.

[Report an Incident Involving this Product](#)

**In conjunction with****Units**

About 300 (in addition, about 5 were sold in Canada)

**Description**

This recall involves Fujitsu lithium ion battery packs sold or provided as replacement battery packs for the following Fujitsu notebook computers: Celsius H720 and LIFEBOOK E752, P701, P702, P770, P771, P772, S752, S762 and T580. The battery packs were also sold separately. The black battery packs measure about 8 inches long, 2 inches wide and about 0.8 inches high. Model number CP556150-1 including all serial numbers, and model number CP556150-2 with serial number range Z120102 through Z120512 are included in this recall. The model and serial numbers are printed on the white battery label. The notebook computer’s model number is printed on a label on the bottom of the notebook.

**Incidents/Injuries**

Fujitsu has received three reports of the battery packs catching fire, including two in Japan and one in China and causing fire damage to rugs, bedding, a desk and other furniture. No injuries have been reported.

**Remedy**

Consumers should immediately turn off their Fujitsu notebook computer, remove the battery pack and contact Fujitsu for a free replacement battery pack. Consumers can continue to use their Fujitsu notebook computer without the battery pack by plugging in the AC adapter and power cord.

**Sold at**

Online at [www.shopfujitsu.com](http://www.shopfujitsu.com) and other Web retailers from August 2012 through July 2015 for about \$150.

**Importer(s)**

Fujitsu America Inc., of Sunnyvale, Calif.

**Manufactured in**

Japan

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

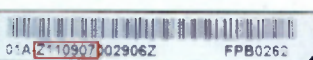
To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter @USCPSC or by subscribing to CPSC's [free e-mail newsletters](#).



Recalled notebook computer battery pack



The model number is located on the white battery label



The serial number is located on the white battery label



LIFEBOOK S752 notebook computer