**PASSENGER CONDUCT**

- No smoking, eating, or drinking
- Shoes and shirts must be worn
- Foul language or other disruptive behavior will not be tolerated
- Anyone appearing to be under the influence will not be transported
- Speak softly
- No littering
- You must be able to carry on all items in ONE trip

**SERVICE INFORMATION**

- The driver will pull over where they can safely maneuver the bus.
- Traffic conditions, construction, and weather conditions can affect trip times.
- Driver may deviate up to ½ mile if an individual cannot get to or from a regular bus stop, along the route. Client must contact Easton Coach Company one day prior.

**NO SERVICES ARE PROVIDED**


**CLOSING AND DELAYS**

Any changes to the schedule due to inclement weather will be announced on the radio, beginning at 6:00 a.m. on WAEB B104.1, WZZO Z95.1, WAEB AM 790, and WFMZ TV Channel 69. Customers may also contact Easton Coach Company (ECC) to determine if their trip is cancelled or delayed. **Note: It is the sole discretion of ECC to cancel or delay transportation due to weather conditions.**

**FARE INFORMATION**

- $1.00 is the suggested FARE - Exact amount only; no change can be given.

**COMPLIMENTS & COMPLAINTS**

If you have a compliment or complaint about the service, please call Easton Coach Company’s General Manager or submit your thoughts in writing to Easton Coach Company, 204 Cameron Drive, Phillipsburg, NJ 08865.

When you call, please provide as much information as possible.

**NON-DISCRIMINATION POLICY**

The Warren County Department of Human Services, Division of Administration is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin. Any person who believes that they have, individually or as a member of any specific class of persons, been subject to discrimination on the basis of race, color, or national origin, may file a complaint in writing to the Director of the Warren County Department of Human Services, 202 Mansfield Street, Belvidere, NJ 07823.

To file a complaint, or for more information on the Warren County Department of Human Service’s obligations under Title VI, please write to: New Jersey Transit Customer Service, Title VI Division, One Penn Plaza East, Newark, NJ 07105 or visit: www.njtransit.com/diversity.

The Warren County Shuttle is funded in part by the following sources: Warren County Board of Chosen Freeholders, Federal Transit Administration (FTA), New Jersey Transit, and by suggested fares.

**Times are subject to change without notice.**

(908) 454-4044
(866) 594-4044 (toll-free)

Wheelchair accessible

NJ Relay Services
(800) 852-7899 (TTY)
800-852-8797 (voice)

Updated March 2012
D - Demand Response - driver will stop when requested. Driver will pick-up if signaled or notified by office. Numbers correlate with time points on map. Map is not to-scale.